

# BULLETIN



## EVENTS

### Drop-In:-

Greens Lane Methodist Church, Hartburn. We meet here 1pm to 4pm on a Tuesday. Alternative therapy is available for those who enjoy or would like to try Shiatsu.

### Social Evenings:

These are held at the Orthoptic Supplies, 176 Belasis Avenue, Billingham, TS23 1EY, on the last Wednesday of every month at 7pm.

### Shopping Online????

Buy items or book holidays through the Stockton MS Group web site and we will receive a donation. There are over 100 top retailers to choose from. It all helps raise funds for the group.

### Monthly Bulletin

"If you would like to receive this bulletin by email, then just send a request to [news@stocktonmsgroup.org.uk](mailto:news@stocktonmsgroup.org.uk).

Remember if you change your email address to let us know by sending a message to [news@stocktonmsgroup.org.uk](mailto:news@stocktonmsgroup.org.uk)"

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## NEWS UPDATE

### MEMBERSHIP FEES

The yearly membership subscription of £5 is now due.

Payments can be made at the Drop-In, Social Evening or sent by post. All cheques made payable to Stockton MS Group please.

Payments by post can be sent to:-

Mr D Henderson

74 Windermere Road

Stockton-on-Tees TS18 4LY

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www.mirror.co.uk 20 October 2019

### **Rise of DWP welfare robots as AI helps decide if Universal Credit claims are true**

The rise of government "welfare robots" and AI to help decide if Universal Credit claims are true have been detailed in a new investigation.

The Department for Work and Pensions (DWP) is using 16 'bots' to perform human tasks, like sending automated messages about applications and payment.

Separately, it's understood the DWP is also testing machine learning to comb through Universal Credit applications to work out which need further scrutiny.

It is thought this artificial intelligence works by comparing claims to thousands of previous applications - then flagging whether they are likely to be able to be handled swiftly, or are complex and need further investigation by a human being.

DWP chiefs insist this process speeds up the time to handle claims for childcare and housing costs under Universal Credit - and reduces the amount of evidence needed from claimants.

Officials also stress any final decisions are made by a human being.

But the rise of automation generally has raised fresh fears that vulnerable people could fall through the cracks.

The six-in-one benefit has had to have billions of pounds worth of improvements after the benefit - bundled up with welfare cuts and made digital-only - left desperate people short on rent and turning to food banks.

Lib Dem MP Heidi Allen branded the findings "shameful", adding: "Confirms my worst fears - that the Government think it's okay to treat people as data, not human beings.

"The DWP needs to be pouring desperately needed compassion into the welfare system, not bots."

Many of the DWP's robotics and AI developments come from a so-called 'Intelligent Automation Garage' which was set up in 2017 and has cost more than £7m.

The DWP boasted that such 'intelligent automation' saved 42,000 human hours in the processing of fitness-for-work notes, and 22 minutes per bundle on PIP appeals.

Part of the work involves using private New York-based firm UiPath, whose chief executive Daniel Dines said last month: "I want a robot for every person".

UiPath boasts its work has already saved millions of pounds each year, including using 12 robots to clear a backlog of more than 30,000 pension claims in two weeks.

And the firm previously said the DWP had a target to double from 10 to 20 automated processes by March this year.

Frank Field, chairman of the Commons Work and Pensions Committee, told **The Guardian**, which ran the investigation: "We've already seen in the gig economy how workers are managed and sacked, not by people, but by algorithms. Now the welfare state looks set to follow suit."

Dr Lina Dencik, of the Data Justice Lab at Cardiff University, added: "There are concerns that the government is accelerating the automation of the welfare system without a proper evidence-based consultation about its impacts."

Statements by some of the DWP's top staff have suggested automation is set to rise further. A 2018 blog by DWP senior product owner Shaun Williamson said officials were "exploring the potential of chatbots" - claiming they could cut calls about sickness benefit by 200,000 per week.

A DWP spokeswoman said there are not currently any claimant-facing chatbots in the system. The DWP said it understood some people need help with technology, so there are staff in Jobcentres to help people access computers, and £39m of spending through Citizens Advice to support people who are hard to reach.

A DWP spokeswoman said: "We are committed to having a compassionate safety net, on which we spend £95 billion, and creating a digital service that suits the way most people use technology.

"Automation means we are improving accuracy, speeding up our service and freeing up colleagues' time so they can support the people who need it most."

www.bbc.co.uk 11 November 2019

## **Cannabis-based medicines: Two drugs approved for NHS**

Two cannabis-based medicines, used to treat epilepsy and multiple sclerosis, have been approved for use by the NHS in England.

It follows new guidelines from the drugs advisory body NICE, which looked at products for several conditions.

Charities have welcomed the move, although some campaigners who have been fighting for access to the drugs have said it does not go far enough.

Both medicines were developed in the UK, where they are also grown.

Doctors will be able to prescribe Epidyolex, for children with two types of severe epilepsy - Lennox Gastaut syndrome and Dravet syndrome - which can cause multiple seizures a day. Clinical trials have shown the oral solution, which contains cannabidiol (CBD), could reduce the number of seizures by up to 40% in some children.

Epidyolex was approved for use in Europe in September, but in draft guidance NICE initially said it was not value for money.

It costs between £5,000 and £10,000 per patient each year - but the manufacturer, GW Pharmaceuticals, has agreed a lower discounted price with the NHS.

It is estimated there are 3,000 people with Dravet and 5,000 with Lennox Gastaut syndrome in England.

The drug does not contain the main psychoactive component of cannabis, THC.

Decisions on drug availability are devolved around the UK, but the NICE guidance should also apply in Wales and Northern Ireland. Scotland may follow suit next year.

The other treatment, Sativex, is a mouth spray that contains a mix of THC and CBD.

It has been approved for treating muscle stiffness and spasms, known as spasticity, in multiple sclerosis. But doctors will not be allowed to prescribe it to treat pain.

It was the first cannabis-based medicine to be licensed in the UK after clinical trials, and has been available on the NHS in Wales since 2014. It costs around £2,000 a year per patient. Back then, regulators in England said it was not cost effective, but now that decision has been reversed. It should also be available in Northern Ireland.

### **What has been the reaction?**

Prof Helen Cross, a consultant in paediatric neurology at Great Ormond Street Hospital, who led UK trials of Epidyolex said it was "great news".

"Dravet and Lennox Gastaut syndromes are both complex difficult epilepsies with limited effective treatment options and this gives patients another option... that could make a difference to care," she said.

Galia Wilson, chairwoman of Dravet Syndrome UK, said: "Many families come to us asking about the potential of cannabis-based medicines, particularly cannabidiol, and we are thrilled that one is now available on the NHS."

But not everyone is happy. Many parents of children with epilepsy are paying thousands of pounds a month for medicines imported from Europe and Canada that contain both THC and CBD.

They have reported dramatic reductions in the number and severity of seizures in their children, and are furious that NICE has not approved any cannabis-based medicines for childhood epilepsy that contain both components.

The campaign group, End Our Pain, said the new guidelines were a "massive missed opportunity".

Spokeswoman Millie Hinton said: "This restrictive guidance is condemning many patients to having to pay for life-transforming medicine privately, to go without or to consider accessing illegal and unregulated sources."

### **How did we get to this point?**

The law was changed in November 2018 to allow specialist doctors to prescribe cannabis medicines, but this has happened in only a handful of cases.

Most doctors have been unwilling to write prescriptions for medicines because, unlike Epidyolex and Sativex, they have not been through randomised controlled trials.

Multiple sclerosis charities also argue the guidelines from NICE do not go far enough.

Genevieve Edwards, from the MS Society, said they had been campaigning for access to Sativex for years and "it was brilliant NICE has finally listened".

However, she said the guidelines did not go far enough because no cannabis-based treatments had been recommended to treat pain - a common symptom of MS.

She also added that even more people could miss out "because Sativex would be funded by local bodies - who might not have the resource they need to prescribe it".

Ley Sander, medical director at Epilepsy Society and professor of neurology at UCL, said: "The need for new treatment options is unquestionable and it is reassuring that the new medication has been through clinical trials and regulatory processes.

"But the time frame for these means we still cannot be certain of the long-term efficacy of this CBD product or what its effect might be on the developing brain. It is important to remember that this is not a magic bullet. Like other anti-seizure medications, it is likely to work for some but not for others."

Vaughan Gething, Health Minister for Wales, said: "I'm pleased today that Epidyolex will be made available in Wales via our New Treatment Fund, which means it will be available in no more than 60 days."

## **Ticketmaster makes 'huge step forward' for disabled music fans**

For years, deaf and disabled music fans have faced huge barriers when it comes to booking concert tickets.

Whether it's the requirement to call premium rate help lines, or having to provide evidence of their disabilities, the experience has put many fans off.

Now Ticketmaster is introducing a new system that allows gig-goers to book tickets online "like anyone else".

BBC reporter Alex Taylor, a wheelchair user who regularly attends concerts, called the move a "huge step forward".

Ticketmaster's scheme allows fans to submit details of their disability online. Once validated, the information is bound to their profile, meaning they can book tickets for all future gigs without extra effort.

In participating venues, accessible seats will be clearly labelled on the seat map like any other ticket - whether that's in the range of a hearing loop, or in a wheelchair-friendly zone, with a free companion ticket.

"It's something we've been seeking to address for some time now," Ticketmaster's MD, Andrew Parsons, told the BBC. "Fundamentally, all fans deserve equal access to live entertainment.

"The plus side of this system is that, in the future, the fans won't have to do anything. They will be able to buy their tickets like anyone else."

The booking system was soft-launched in two venues, Glasgow's SEC and Cardiff's Motorpoint Arena, a fortnight ago.

"The feedback's been really, really positive," said Parsons. "We're very keen to roll it out to a host of new venues now; and I'm challenging all of our teams on that."

He said that arenas in Sheffield, Leeds and Newcastle would be enrolled in the scheme by the end of the year, with more venues in more countries to follow in 2020.

"This is fantastic news for disabled music fans, and we hope other businesses will follow Ticketmaster's lead," said Kristina Barrick, of the disability equality charity Scope.

"Buying tickets online is not just about convenience. For disabled people whose impairments mean they can't use a phone, this will be game-changing."

Ticketmaster's new system is a huge step forward for the disabled community - the end of a needless digital divide. The traditional accessible ticket line route (specialist phone numbers open at set hours), is not only laughably cumbersome and time-consuming in the digital age, but also the opposite of accessible for disabled people, especially those who may have difficulty using the phone.

Now, finally, a major player has begun to take the plunge (albeit tentatively), helping explore technology's full potential as an accessibility tool. Of course this is not before time and could've happened sooner. Research by the UK charity Attitude is Everything has been vital in highlighting the issue and forcing companies to take their earplugs out. Enabling disabled customers makes financial sense: The purchasing power of the community, known as the purple pound, was estimated to be worth around £249bn to the economy in 2017.

But more work needs to be done. Launching at SEC Hydro, Glasgow and Motorpoint Arena, Cardiff shows willing but far from a full UK-wide commitment (Birmingham, London?), although Ticketmaster promise further roll-outs.

Ultimately, this is a first-step, a warm-up to a headline act of ticketing equality that I, as a wheelchair user, have longed for my whole life. The whole point of music, and art as a whole, is that it is accessible to all - and most powerful live.

Ticketing shouldn't be a barrier, but a route in. I'll meet you at the front.

More than three million disabled people attend a concert every year and disabled music fans make up 11% of the live music audience, according to government statistics.

But the UK charity Attitude is Everything, recently found that **82% of deaf and disabled music lovers had faced difficulties** attending live music events, while 83% had been discouraged from buying tickets because of inaccessible booking systems.

In response, it launched the **Ticketing Without Barriers Coalition**, and worked in conjunction with Ticketmaster to design its new system.

"I'm delighted that Ticketmaster's accessible ticket sales will go online," said the charity's CEO, Suzanne Bull in a statement.

"This is real progress for millions of disabled fans who are entitled to a variety of ways in which they can book their tickets".

A similar scheme also exists for the Birmingham NEC, Birmingham Arena and Resorts

www.bbc.co.uk 3 November 2019

## **Benefits freeze to end in 2020, government confirms**

The freeze in benefit payments is to come to an end next year, the government has confirmed. Working-age benefits such as universal credit and jobseeker's allowance will rise by 1.7% from April 2020, the Department for Work and Pensions said.

It ends former Tory chancellor George Osborne's decision to introduce a freeze from April 2016. Labour called it a "cynically-timed" announcement ahead of the general election on 12 December.

BBC political correspondent Nick Eardley said the move will be seen by some as an election pitch to poorer Leave-backing areas.

Our correspondent added it follows a raft of other spending commitments made by Boris Johnson since he became prime minister, including funding for the NHS, schools and police. The benefits freeze - announced in the 2015 Budget - was intended to last until the end of the current financial year.

Former chancellor Philip Hammond said in March that the freeze would end as planned and that the then administration had "no intention of repeating the current freeze".

He added: "When it is over, increases in benefits will resume in line with [the CPI rate of inflation] in the normal way."

Rather than increasing each year in line with inflation - to reflect the rising cost of living - most working-age benefits and tax credits have been kept at the same value for more than four years, having last risen in April 2015.

Groups such as the Joseph Rowntree Foundation have argued that this has been among the biggest factors in exacerbating poverty levels among working families with children.

Other benefits that have been frozen but are now set to rise, by inflation, are: Employment and support allowance, income support, housing benefit, child tax credits, working tax credits and child benefit.

Some of these are legacy benefits, which are being replaced by universal credit.

The government also said the state pension - which has not been frozen because of the so-called triple lock - will increase by 3.9%.

Disability benefits and carer's allowance, which have not been subject to the freeze, will also increase by 1.7% next year.

The increase in benefits is expected to cost £5bn; ministers say the decision to end the freeze will help 10 million people.

The benefit freeze has cut an average of £560 per year from the income of the country's poorest seven million families since 2016, according to the Institute for Fiscal Studies. That's more than £2,000 of lost income those families have had to cope with, and the end of the freeze next April doesn't reverse what amounts to a 6% cut in real terms in their income.

And remember, some of those families have experienced earlier benefit cuts too, so they'll have been struggling even more.

A few more quid each week will undoubtedly help, but next April's long-planned increase needs further context.

Pensions will rise at more than double the rate than working age benefits will increase, despite more children living in poverty than older people. And restricting the benefits paid to families who have more than two children will also contribute to rising levels of child poverty, according to the Resolution Foundation.

And for those who say, "well they should just get a job", bear in mind that in-work poverty is the fastest-rising category of poverty in the UK. Having a job is not a guarantee of not being poor.

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Work and Pensions Secretary Therese Coffey said: "We're clear the best way for people to improve their lives is through work, but we know some people require additional support.

"Our balanced fiscal approach has built a strong economy, with 3.6 million more people in work since 2010. And it's that strong economy which allows us to bolster the welfare safety net by increasing benefit payments for working-age claimants now."

Labour, which is promising to scrap universal credit in a revamp of the benefits system, pointed out the freeze would remain in place for a number of months yet.

Adam Corlett, senior economic analyst at the Resolution Foundation, a think tank focusing on people on lower incomes, described the announcement as a "missed opportunity" that would not increase living standards.

"The benefit freeze was always due to end next year. The government's confirmation that working-age benefits will only keep pace with rising prices means there will be no increase in living standards, and those in need of extra support will continue to be left behind," he said.

"With child poverty at risk of hitting record highs, this is a missed opportunity to provide a much-needed boost for low to middle income families."

### **Two-child benefit limit**

The announcement comes as a committee of MPs warned the **government's policy of limiting welfare benefits to two children** must be scrapped because it forces families to stretch "frozen and capped" incomes to "breaking point".

The Work and Pensions Select Committee said the government had not offered evidence to counter forecasts that the policy will "significantly increase" child poverty.

The two-child limit means that in families where there are already two or more children, the child element in universal credit and tax credits - worth £2,780 per child per year - is restricted to the first two children. It applies to children born after 6 April 2017.

As well as the two-child limit, there also remains a cap on the total amount of benefits one household can claim. The cap was lowered in 2016, further cutting the amount of benefits some people received.

### **Grace period for car park fines**

Meanwhile, the government has proposed that private car park operators are obliged to give drivers a 10-minute grace period after their tickets expire before issuing fines.

Local Government Secretary Robert Jenrick said he wants a compulsory code of practice for the industry to "restore common sense" to the issuing of parking fines and "crackdown on dodgy operators" in England, Scotland and Wales.

### **DISCLAIMER**

Articles in this Bulletin are meant for the sole purpose of information only and do not necessarily reflect the views of the committee.

## **Paddy McGuinness rails at disabled parking space 'ignorance'**

Top Gear presenter Paddy McGuinness has spoken about the anger he felt after a stranger questioned why he had parked in a space reserved for the disabled.

The TV star, whose six-year-old twins Leo and Penelope have autism, said he was dropping his children off at a play centre when the man approached.

McGuinness admitted wanting to "bounce [him] off every car" but instead opted to "handle the situation calmly".

"I tried to explain to him that not all disabilities are the same," **he tweeted.**

"The ignorance and sheer pomposity of telling someone they don't look disabled really makes my blood boil," he continued.

"If you ever find yourself in a similar situation, stay calm, take the deep breath and educate the ignorant," he wrote.

McGuinness and his wife Christine revealed their twins have autism in 2017. They also have a three-year-old daughter, Felicity, who was born in 2016.

Last year the Take Me Out host revealed he and Christine had finally managed to have a family holiday for the first time in four-and-a-half years.

Speaking on BBC Breakfast on Monday, Christine McGuinness revealed she faced situations like the one her husband wrote about "every weekend".

"I try and educate people as much as I can," she said. "I'll take any opportunity to tell people about autism, because it's the only way we can help people understand."

Mrs McGuinness said it felt "awful" to have to explain the nature of her children's disability and that it was "difficult enough" without having to deal with situations like the one her husband described.

"I would expect adults to understand a little bit more," she went on, calling for people to be "a little bit more kind and polite".

The National Autistic Society said the incident McGuinness described was "another example of how far we have to go before autistic people are understood and accepted in society".

"Only 16% of autistic ppl [people] feel the public understand them in a meaningful way," **they tweeted** after McGuinness, an ambassador for the charity, made his experiences public.

www.parkingcowboys.co.uk

## **Disabled bays and blue badges**

Most car parks provide disabled bays to meet the requirement in the Equality Act 2010 to provide 'reasonable adjustments' to those who fit the lawful definition of disability. That means the person has the lawful right to park there if they have a long-term disability and they have the need for a disabled bay (e.g. because it is wider, nearer the shops). For council-owned car parks and public roads, the blue badge scheme is run to enable holders to show that they have certain parking rights. However, the blue badge scheme does not apply on private land. Often private car parks have signs demanding drivers display a blue badge when using the disabled parking bays, or risk getting a parking ticket. However, just because someone does not hold (or does not display) a blue badge does not mean they are not disabled; the Equality Act does not require the driver to display any sort of badge or permit. Anyone who fits the lawful definition of disability is entitled to make use of the 'reasonable adjustments'.

What they are in effect doing is adding arbitrary rules to the lawful right of someone to use a 'reasonable adjustment', and this could be considered a breach of the Equality Act. It should be noted that this does not mean that you should not display a blue badge if you have one. Clearly, if you were to hold one, it would assist all parties by displaying it. But what is wrong is that parking companies include terms and conditions requiring you to display one as a contractual term for using a disabled bay; they have a duty of reasonable adjustment to disabled persons.

At Parking Cowboys we hear of people being issued parking tickets for not displaying blue badges; either because they have forgotten to display them, or because they do not have one. So what should do? The simple answer is to tell the parking attendant, or appeal stating that you have a legal right to use the space, and provide any evidence you may have. At that point, the parking company *should* not pursue the charge since it would then be disability discrimination under the Equality Act. In short, don't stand for such behaviour. If you are registered disabled and you are unfairly issued a parking ticket then fight back!

www.bbc.co.uk 22 September 2019

## **Freshers' Week is all about new experiences and that's especially true for 18-year-old Ben Triglia-Poulton.**

He was born with one extra vertebrae in his spine which lead to paralysis in his legs and he's been in a wheelchair ever since.

Now videos of him being lifted into the air by fellow students at a recent university gig have gone viral - with Ben saying the images help to break down barriers.

It's the first time he's crowdsurfed and he says it was extra special as ex-Radio 1, DJ Tim Westwood, was performing - and he re-posted one of the videos.

"It was incredible because on the night when I was lifted - obviously I could see him [Tim Westwood] and I made eye contact with him," says Ben who's studying Sport Health and Exercise Sciences.

"It's weird, but you feel so powerful and there's a lot of attention on you because as soon as I went up in the air all I could see was the torches from everyone's cameras just turn and face me."

After the DJ re-posted the footage and started following him, Ben says the video really started getting attention.

"It blew up on Twitter and people started tagging me and asking 'Ben, is this you?'"

He says there have been so many positives to being recognised.

"Especially going round campus and people were like 'oh you were the one in the air weren't you?'"

"People were saying 'this is crazy' and there's also been the funny wheelchair jokes like 'he's having a wheelie good time', but I'm someone who can take it."

Ben plays wheelchair basketball for his university team as well as for the London Titans - he trains six days a week - and his Instagram account is peppered with powerful photos of him on the court.

For him, the images of him crowdsurfing carry a positive message about disability too.

"It breaks down a lot of barriers because it proves that not all disabled people are just staying at home or don't necessarily have a life," he explains.

"They do get out, they do actually do stuff as you can see me doing - I'm doing sport and getting lifted in clubs."

But Ben has struggled with his body image which he says has lead to anxiety and depression in the past.

"As you can see on my Insta I'm in a wheelchair, I'm always sitting down and I'm always using my arms which leads to me having crazy skinny legs," he says.

"I try and make a joke calling them breadstick legs - making jokes out of stuff can make you see the light side of it.

"I'm not the biggest person, but I try not to be seen as so skinny. And not only that I can build muscle, but that I can prove that disabled people can do this sort of stuff."

Now he's keen to support others going through the same thing.

"Talk to somebody whether that be a family member, a team member, one of your mates - it could literally be anyone.

"There are lines you can phone if you don't feel comfortable speaking to someone that you actually know because sometimes that's easier."

Ben says the issue of struggling with your body image is nothing to do with whether you're able-bodied or not.

"Everyone struggles with body image in one way or another whether it's you haven't got the right hair or the right jaw line or the right size arms.

"You don't need to be standing just to prove your point."

## YOUR JOKES

Two blokes living in the Outback see a couple of jobs advertised by the Queen. She is looking for footmen to walk beside her carriage.

They apply and are very happy to be flown to London for an interview with Her Majesty.

She says to them, "Because my footmen must wear long white stockings, I must see your ankles to make sure they are not swollen or misshapen."

After they show her their ankles, the Queen says, "It is also important that you don't have knobbly knees, so I need to see them too."

Once she has seen their knees, she says, "Now everything appears to be in shape, so now I need to see your testimonials."

Nine years later, when the pair is finally released from prison, one of the blokes says to the other,

"I reckon if we'd just had a bit more education, we would have got those jobs!"

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Two paddies were working for the city public works department. One would dig a hole and the other would follow behind him and fill the hole in.

They worked up one side of the street, then down the other, then moved on to the next street, working furiously all day withoutrest, one man digging a hole, the other filling it in again.

An onlooker was amazed at their hard work, but couldn't understand what they were doing. So he asked the hole digger, " I'm impressed by the effort you two are putting into your work, but I don't get it: why do you dig a hole,only to have your partner follow behind and fill it up again?"

The hole digger wiped his brow and sighed, "Well, I suppose it probably looks odd because we're normally a three-person team.

But today the lad who plants the trees called in sick. "

## MEMBERS COMPETITION

The monthly quiz will now just be for fun only with the answers as always at the bottom of the following month's bulletin.

- |                                     |                             |
|-------------------------------------|-----------------------------|
| 1/ Another name for an office ..... | A French piece of furniture |
| 2/ Zodiac Sign .....                | Type of disease             |
| 3/ A fruit .....                    | Type of shoe polish         |
| 4/ A Watch brand .....              | Resident of a country       |
| 5/ Name of fuel .....               | Clothing Company            |
| 6/ A day of the week .....          | Daniel De Foe character     |
| 7/ Forest .....                     | Engine                      |
| 8/ About .....                      | Value                       |
| 9/ Fantastic four member .....      | Adams family member         |
| 10/ A Peanuts character .....       | Rock festival               |
| 11/ Dwarf Planet .....              | Disney Dog                  |
| 12/ U.S. State .....                | A Harrison Ford character   |
| 13/ A dog breed .....               | Famous bus company          |
| 14/ A spice girl .....              | A spice                     |
| 15/ Ancient Greek Poet .....        | Modern-day Simpson          |

Answers to last quiz:

1/ Canada 2/ China 3/ Manilla 4/ Vatican City 5/ Venezuela 6/ Japan 7/ South Africa  
8/ Indonesia 9/ Mexico 10/ Libya 11/ Kenya 12/ South Africa